



Mary's Meals Raffle 2019 – Terms and Conditions

- Mary's Meals is a registered charity in Scotland (SC022140) and a limited company (SC265941), licensed by the Gambling Commission, under the Gambling Act 2005. Please visit www.gamblingcommission.gov.uk for more information.
- All proceeds from this raffle will go towards our work to provide a life-changing meal in school to hungry children around the world.
- The promoter is Karen Gray, Mary's Meals, Craig Lodge, Dalmally, Argyll, PA33 1AR.
- The Mary's Meals 2019 raffle is only open to residents in England, Wales and Scotland. Prizes will only be sent to a UK address.
- Employees of Mary's Meals and members of their households are ineligible to enter this raffle. Any tickets bought in the name of Mary's Meals employees or members of their households will be rejected from the draw and considered as donations to Mary's Meals.
- The cost of each ticket and entry is £1.
- No ticket is to be sold to or by any person in the street.
- Tickets are not for sale to or by anyone under 16 years of age.
- The closing date is Sunday 24 November 2019. The draw will take place on Wednesday 27 November 2019. Any money received after the closing date will be used to help fund Mary's Meals' vital work.
- The 1st prize is £500. The 2nd prize is £300. The 3rd prize is £100. The 4th prize is £50. The 5th prize is £50.
- The winners will be notified by telephone and a complete list of our winners will be published on our website at www.marysmeals.org
- Mary's Meals will use your personal information for the purpose of administering the raffle and as described in Mary's Meals UK's privacy statement at <https://www.marysmeals.org.uk/using-our-site/privacy-policy/>
- Whilst every effort will be made to contact winners, if we are unable to contact them within 90 days of the draw, the excess prize funds will be used to fund Mary's Meals' vital work.
- If you feel you have a problem with gambling, please visit Gamcare's website at www.gamcare.org.uk or call the Gamcare National Telephone Helpline on 0808 8020 133. If you have signed a gambling self-exclusion form, please inform Mary's Meals.
- Any complaints regarding our raffle can be made directly to Mary's Meals by contacting our dedicated supporter care team by post at Craig Lodge, Dalmally, Argyll, PA33 1AR, by email at info@marysmeals.org, or by telephone on 0800 698 1212. It is important that you state clearly that you are making a complaint in your correspondence. Your complaint will be investigated and a response issued within 10 working days. Each complaint will be taken seriously and if the issue cannot

be resolved internally by the charity, the issue will be referred to IBAS (the Independent Betting and Adjudication Service).

- Mary's Meals may amend these terms and conditions at any time. Any significant changes shall be notified via the Mary's Meals website.
- The promoter's decision is final.